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(54) **SENTIMENT AWARE VOICE USER INTERFACE**

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(57) **ABSTRACT**

Described herein is a system for responding to a frustrated user with a response determined based on spoken language understanding (SLU) processing of a user input. The system detects user frustration and responds to a repeated user input by confirming an action to be performed or presenting an alternative action, instead of performing the action responsive to the user input. The system also detects poor audio quality of the captured user input, and responds by requesting the user to repeat the user input. The system processes sentiment data and signal quality data to respond to user inputs.